

# Sedex Members Ethical Trade Audit Report





Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC: 1060403		Sedex Site Reference: (only available on Sedex System)			50918		
Business name (Company name):	FIORINI INTERNATIONAL ITALIA SPA							
Site name:	Trecastelli site							
Site address: (Please include full address)	Via Maestri del Lavo 13, 60012 Trecastelli (AN)				Italy			
Site contact and job title:	Thomas Luppi, Gene	eral m	nanager					
Site phone:	071791171		Site e-mail:		tluppi	@fiorinint.it		
SMETA Audit Pillars:	□ Labour      Standards	Health & Safety (plus Environment 2-Pillar)		(plus 4-pillar		□ Business Ethics		
Date of Audit:	6,7,8/6/2022							

# **Audit Company Name & Logo:**



# Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

FIORINI INTERNATIONAL ITALIA SPA

Audit Conducted By										
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer						
Brand owner		NGO		Trade Union						
Multi– stakeholder			Combined Audit (	select all that appl	у)					

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>





# **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

## 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



# **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): //

Auditor Team (s) (please list all including all interviewers): Lead auditor: Marco Mauriello APSCA number: 21703365

Lead auditor APSCA status: in good standing

Team auditor:// APSCA number: Interviewers: Marco Mauriello APSCA number: 21703365

Report writer: Marco Mauriello

Report reviewer: Chathuri C Mohan (22/06/2022)

Date of declaration: 8/6/2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



# **Summary of Findings**

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity  (Only check box when there is a non-conformity, and only in the box/es where the non-conformity can be found)			Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)	
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	NC Obs GE		
0A	Universal Rights covering UNGP								Nil
ОВ	Management systems and code implementation			$\boxtimes$			2	1	GE: Quality, Environmental and H&S company management system is certified as conform to Iso 9001, 140001, 45001
1.	Freely chosen Employment								Nil
2	Freedom of Association								Nil
3	Safety and Hygienic Conditions								Nil
4	Child Labour								Nil
5	Living Wages and Benefits		$\boxtimes$						GE: Organization pays all workers wage higher than that required by CBA applied
6	Working Hours								Nil
7	<u>Discrimination</u>								Nil
8	Regular Employment								Nil



8A	Sub-Contracting and Homeworking								Nil
9	<u>Harsh or Inhumane Treatment</u>								Nil
10A	Entitlement to Work								Nil
10B2	Environment 2-Pillar								Nil
10B4	Environment 4–Pillar								Nil
10C	<u>Business Ethics</u>								Nil
Gene	General observations and summary of the site:								

The products processed are shoppers and paper packaging for food, .retail industries and GDO

- Overall responsibility for meeting the standards is taken by Marco Lilloni, quality manager and by Thomas Luppi, general manager.
- Youngest worker has over 18 years old
- 26 individual contracts were verified. Copy provided for each employee. The employment procedure established in Internal regulation is followed.
- In site audited of Mondolfo, there are some workers who join Trade Union in the factory; there is one Union Representative who was interviewed.
- -- There is appointed a responsible for health and safety and emergency situations. Regular training provided on H&S and emergency situations subjects, acc. legal requirements. Accidents register available, and some accidents are recorded (they are decreasing in number). Firefighting equipment available and inspected regularly.

-There are not Peaks season.

- Working hours are recorded with biometric machine.- OT is sometimes performed according to presented records and workers confirmed that they free to refuse to work overtime.
- Pay slips are issued and wages paid by card, on the workers choice; no illegal deductions were found from selected sample (26 payroll selected of November 2021, January 2022, April 2022).

-Wages are paid once/month on 10th of the next month.

- No deposits required; copies of ID cards maintained; free movement ensured for workers during working time.
- No forced labour noticed during the audit. Workers moved without restriction when they need. No forced labour situation was reported at interviews.
- No discrimination was identified during the site visit or reported at interviews.

Workers declared that they can solve their problems by addressing directly to management. A complaint box was observed in the workshop during the visit.

Report reference: 22028 Audit company: SGS ITALIA SPA Date: 8/6/2022 Sedexalobal.com



\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



# **Site Details**

	Site Details				
A: Company Name:	FIORINI INTERNATION	al Italia Sf	PA		
B: Site name:	Site of Trecastelli				
C: GPS location: (If available)	GPS Address:			: 43.6537103° N de: 13.098202° E	
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe Business number: AN-95990 (Chamber of commerce of Ancona) Tax number: 00892320425				
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Paper bags and shopper manufacturing				
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Site has been built (as first portion) in 2003 and was object of following working (some of these are yet going on).  Total area is of about 56.000 of which 35.000 is covered area. There are 3 productive department, 1 raw materials warehouse, 1 finished warehouse				
	Production Building no	Description		Remark, if any	
	Floor 0 (ground floor): production	4.500 2) Small shop deposes s.m 3) Mediand shop about 4) Raw mate ware about s,m 5) Finish ware (auto	pers iuam big pers: ut 10.000 erials thouse ut 4.000		
	Floor 1	Office: 5.	500 s.m		
	Floor 3				



	Floor 4 Is this a shared building?  For below, please add any extra rows if appropriate.  F1: Visible structural integrity issues (large cracks) observed?  Yes No F2: Please give details: no cracks observed  F3: Does the site have a structural engineer evaluation?  Yes No F4: Please give details: last assessment archit.Nazzareno Petrnovember 2003				
G: Site function:	Agent Factory Processing Finished Product S Grower Homeworker Labour Provider Pack House Primary Producer Service Provider	•			
H: Month(s) of peak season: (if applicable)	No peak season				
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Main operation: printi packaging Printing machine 1 SB Lines	ng, cutting, converti	ng (assembling,		
J: What form of worker representation / union is there on site?	☐ Union (name) Cisl Fistel; CGIL SLC☐ Worker Committee☐ Other (specify)☐ None				
K: Is there any night production work at the site?	⊠ Yes □ No				
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % o	f workers in on site a	ccommodation		



M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details :none



Audit Parameters								
A: Time in and time out	A1: Day 1 Tir A2: Day 1 Tir 17.30			/ 2 Time in: 09.00 / 2 Time out:	A5: Day 3 Time in: 09.00 A6: Day 3 Time out:13.00			
B: Number of auditor days used:	1 auditor for	<sup>2</sup> ,5 days						
C: Audit type:	Full Initial Periodic Full Follov Partial Fo Partial Of	w-up bllow-Up ther						
D: Was the audit announced?	Semi – ar	□ Announced     □ Semi – announced: Window detail: weeks     □ Unannounced						
E: Was the Sedex SAQ available for review?	Yes     No     E1: If No, why not?							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If <b>Yes</b> , please capture detail in appropriate audit by clause							
G: Who signed and agreed CAPR (Name and job title)	Thomas Lup	pi, General m	nanager					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☒ No							
I: Previous audit date:	April 2019							
J: Previous audit type:	Initial							
K: Were any previous audits reviewed for this audit								
Audit attendance		Manageme	ent	Worker Represer	ntatives			
		Senior manageme	ent	Worker Committee	ree Union representatives			



A: Present at the opening meeting?	⊠ Yes	□No	⊠ Yes	□No	⊠ Yes	□No
B: Present at the audit?	⊠ Yes	□No	⊠ Yes	□No	⊠ Yes	□No
C: Present at the closing meeting?	⊠ Yes	П Мо	⊠ Yes	П Ио	⊠ Yes	□No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	//					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	//					



# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis									
		Local			Migrant*		Total		
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	Total	
Worker numbers – Male	380	0	40	0	0	4	0	424	
Worker numbers – female	27	1	8	0	0	0	0	36	
Total	407	1	48	0	0	4	0	460	
Number of Workers interviewed – male	17	0	3	0	0	1	0	21	
Number of Workers interviewed – female	4	0	1	0	0	0	0	5	
Total – interviewed sample size	21	0	4	0	0	1	0	26	

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A: Nationality of Management	Italian					
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1:Ukraina1% B2: Nationality 2:Albania 1% B3: Nationality 3:Venezuela 1% Spanish 1% Italian: 96%	Was the list completed during peak season?  ☐ Yes ☐ No  If no, please describe how this may vary during peak periods:				
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 _Ukraina 1% C1: approx % total workforce: Nationality 2Albania 1% C2: approx % total workforce: Nationality 3Venezuela 1%. Spanish 1%; Italian 96%					
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2:100% salaried workers  Payment cycle: D3:% daily paid D4:% weekly paid D5:100% monthly paid D6:% other D7: If other, please give details					

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Worker Interview Summary							
A: Were workers aware of the audit?	∑ Yes □ No						
B: Were workers aware of the code?	∑ Yes □ No						
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	5 groups of 4 workers, 6	s individuals					
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 5	D2: Female: 1					
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes     ☐ No     If no, please give details						
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No						
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non-favourable     □ Indifferent						
H: What was the most common worker complaint?	No complaints from wo	rkers					
I: What did the workers like the most about working at this site?	Familiar climate e punc every month	tuality in getting salary					
J: Any additional comment(s) regarding interviews:	None						
K: Attitude of workers to hours worked:	Willness to work sometimes overtime						
L. Is there any worker survey information available?							
☐ Yes ☐ No ☐ I: If yes, please give details:							
M: Attitude of workers:  (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk							



They declared that there is a good communication between all of them and with supervisors and management and working conditions and bonuses granted by Sector Collective Agreement and CBA resulted satisfactory. They confirmed there's no discrimination factory direction is very polite. Interviewees declared they never noticed any child or young person working at the facility. They all have a contract; they had signed it as well as the working conditions, assignment, compensations and Factory rules and regulations

#### N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Both union Representatives and H&S workers representative declared being satisfied by management attitude towards workers and him

## O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

Management was very cooperative polite and quick to provide documentation or entry requested by the auditor ,resulting in completing the audit in an easy way.



# **Audit Results by Clause**

## 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

The ETI policy is posted in the factory and is subject for induction training for new employees and regular training of existing employees. The human right issues are also included in Internal regulation and ETI Policy also posted in organization. The owner appointed Mr Gionata Lacchè, HR manager, responsible for implemented standards concerning Human rights. The procedure for analysing and solving workers grievances is included in Internal regulation.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Business number: AN-95990 (Chamber of commerce of Ancona)

Tax number: 00892320425 Ethic code, 7/4/2022, rev 04

Procedure about Complaint (procedura Gestione comunicazione interna ed esterna), 10/6/2019, mod 13

DRU

Mod 71, RSGI, REV 0 signed by CENTER SHQIPTARE ITALIA BERAT, 15/5/2022



Finding: Observation		Objective evidence observed:
Findings: None		
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?  E1: Please give details: acconditional issues		rding UE Regulation and
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details	
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	<ul><li>✓ Yes</li><li>☐ No</li><li>C1: Please give details: com</li></ul>	plaint box
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	∑ Yes □ No Please give details: Name: Gionata Lacchè, Job title: HR manager	
respect human rights?	□ No A1: Please give details: Ethic	code, 7/4/2022, rev 04



Good examples observed: Nil		
Description of Good Example (GE):		Objective Evidence Observed:



# **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 2021 1,61%	A2: This year 2022 _0,60%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0,55%	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 2021 5,60%	C2: This year 2022 _8% %
D: Quarterly (90 days) % absenteeism:  Number of days lost through job absence in the period /  [(Number of employees on 1st of the period +  Number of employees on the last day of the period) / 2]  * Number of available workdays in the month	8,80%	
E: Are accidents recorded?	☐ Yes ☐ No E1: Please describe: electronic register	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2021 Number: 10 accidents (113 days lost)	F2: This year: 2022 Number: 4 accidents (109 days lost)
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	2	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 2021 113 days lost	H2: This year: 2022 109 days lost)
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months0% workers	I2: 12 months0% workers
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months0% workers	J2: 12 months0% workers



#### **OB: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

Responsibility for meeting the legal and client code requirements is shared between the Integrated system Manager, Mr Lilloni.

The Ethical policy, internal regulation and collective contract are posted in workshop, in intranet web and in coffee break area.

The workers stated at interview that they are aware about the code and about collective contract and they know their rights and responsibilities.

There were no penalties raised on the last control of Territorial Labour Inspectorate, according to the control report, only some remarks and for each the factory implement appropriate corrective actions There are certifications at the site, ISO 14000, ISO 9001, ISO 45001.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe Business number: AN-95990 (Chamber of commerce of Ancona)

Tax number: 00892320425

lso 14001: 2015, lso 9001:2015, lso 45001:2018 number certificate H13675, SQS, 22/9/2020, expiring date

21/9/2023

Ethic code, 7/4/2022, rev 04

Any other comments:

# **Management Systems:**



A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☑ No A1: Please give details:
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Ethic code, 7/4/2022, rev 04
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	C1:Training to workers
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	<ul><li> ☐ Yes</li><li>☐ No</li><li>D1: Please describe: last training Febraury 2022</li></ul>
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1:Please describe: emerged in interview
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>F1:Please describe: Iso 14001: 2015, Iso</li> <li>9001:2015, Iso 45001:2018 number certificate</li> <li>H13675, SQS, 22/9/2020, expiring date 21/9/2023</li> </ul>
G: Is there a Human Resources manager/department? If Yes, please detail.	<ul><li> ☐ Yes</li><li>☐ No</li><li>G1: Please describe: Gionata Lacchè, (HR manager)</li></ul>
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please describe: administrator
I: Is there a policy to ensure all worker information is confidential?	Yes No 11:Please describe: Ethic code, 7/4/2022, rev 04
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No - J1: Please describe: Ethic code, 7/4/2022, rev 04 Procedure about Complaint (procedura Gestione comunicazione interna ed esterna), 10/6/2019, mod 13 DRU
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	<ul><li> ☐ Yes</li><li>☐ No</li><li>K1: Details: document of risk assessment (13/5/2021)</li></ul>



L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	<ul> <li>Yes</li> <li>No</li> <li>L: Details: document of risk assessment</li> <li>(13/5/2021</li> </ul>
M: Does the facility have a policy/code which require labour standards of its own suppliers?	∑ Yes □ No M1: Details: Ethic code, 7/4/2022, rev 04
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe Business number: AN-95990 (Chamber of commerce of Ancona) Tax number: 00892320425
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: Ethic code, 7/4/2022, rev 04
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC: Ethic code, 7/4/2022, rev 04
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	☐ Yes ☑ No Q1: Please give details:
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☑ No R1: Please give details:
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	☐ Yes ☑ No S1: Please give details:



Non-compliance: None		
1. Description of non-compliance:  NC against ETI/Additional Elements  NC against customer code:	□ NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:		
Recommended corrective action:		
2. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code:	□ NC against Local Law	
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation: Nil		
Description of observation:		Objective evidence
Local law or ETI requirement:		observed:
Comments:		
Good Examples observed: 1		
Description of Good Example (GE): Quality, Environmental and H&S company m conform to Iso 9001, 140001, 45001	nanagement system is certified as	Objective evidence observed: Iso 14001: 2015, Iso 9001:2015, Iso 45001: 2018, number certificate H13675, SQS, 22/9/2020, expiring date 21/9/2023



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

There is a not formalised application procedure which states that workers must present their ID's for proof of age but that only copies must be kept in the personnel files and the original given back to the workers. There are not security guards: there is a surveillance system, for external area and for worker' entry gate. From interviews emerged that there are not significant delay to workers leaving at the end of shift and whatever overtime is made, workers are free to refuse it.

Hiring letters contain trial period and other elements required by law.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Resignation records
- Labour contracts of workers A.O. (28/12/2021), F.S. (23/5/2022)
- workers interview

Any other comments:

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: No restrictions.



Recommended corrective action:		
Recommended corrective action:		
Local law and/or ETI requirement:		
2. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer code:		
Recommended corrective action:		
Local law and/or ETI requirement		
code:		(where relevant please add photo numbers)
Non-compliance: none  1. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer		Objective evidence observed:
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	<ul><li> ☐ Yes</li><li>☐ No</li><li>H1: Please describe finding: just training to w</li></ul>	vorkforce and suppliers
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: Just migrant workers in supply chain	
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding:No evidence of	restrictions.
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	Yes No Not applicable E1: Please describe finding:	



Description of observation:  Local law or ETI requirement:  Comments:	Objective evidence observed:
Good Examples observed: nil	
Description of Good Example (GE):	Objective evidence observed:



# 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

45 workers join Trade Unions (in TreCastelli's site) and workers did elect 6 Union Representatives in whole company of whom 5 for the site audited of Trecastelli

The workers interviewed confirm to feel free to join Union and that they could appeal, if they want, directly to administrator.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Interview with workers and with 2 Union representatives Interview with managers

Facility tour (Notice board)

- Record of election of 6 Union representatives (4/7/2014)
- Record of meeting with Union representatives with workers (4/2022)

Internal Union agreement, 21/3/2022

Any other comments:

A: What form of worker representation/union is there on site?	<ul> <li>□ Union (name) CGIL SLC, CISL FISTEL</li> <li>□ Worker Committee</li> <li>□ Other (specify)</li> <li>□ None</li> </ul>
B: Is it a legal requirement to have a union?	☐ Yes ☐ No
C: Is it a legal requirement to have a worker's committee?	Yes No It is just compulsory to have Health and Safety Workers' representative



D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>Yes</li> <li>No</li> <li>D1: Please give details:</li> <li>Union Representative and complaint box</li> <li>D2: Is there evidence of free elections?</li> <li>Yes</li> <li>No</li> </ul>		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	<ul> <li>         ∑ Yes         ☐ No         E1: Please give details: a room (near lockers space) is available for Unions     </li> </ul>		
F: Name of union and union representative, if applicable:	CGIL SLC : Andrea Reginelli, Francesco Vici; Giacomo Sorci; CISL FISTEL: Emanuele Mori, Stefano Savini		re evidence of free elections? No N/A
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	//		ere evidence of free elections?  No N/A
H: Are all workers aware of who their representatives are?	⊠ Yes □ No		
I: Were worker representatives freely elected?	⊠ Yes □ No	I1: Date o	of last election: 4/7/2014
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?			
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	Record of meeting in which he took part (March 2022)		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	⊠ Yes □ No		
If <b>Yes</b> , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA M2: _100% workers covered by worker rep CBA		



M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	
Non-compliance: Nil	
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	
2. <b>Description of non–compliance:</b> NC against ETI NC against Local Law NC against customer code:	
Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: //	
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	00001704.
Comments:	
Good Examples observed: none	
Description of Good Example (GE):	Objective evidence observed:



# 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Head of Prevention and Protection Service is internal clerk (Giovanni Bordi); employer is Luigi Fiorini, company doctor is Giuseppe Olivetti, Safety and security Worker's representatives are 4: Giacomo Sorci, Francesco Vici, Andrea Barzetti, Emanuele Mori (last training Febraury 2022)

There are 86 first aiders and 77 fire fighters.

Awareness programs on health and safety is arranged periodically. Last training session was carried on 2/5/2022

Company doctor does regularly health surveillance (viewed report of last medical report of June 2021). Last prevention and protection service meeting was held on 13/7/2021

There were 10 accidents in 2021, 4 in 2022.

Company is subject to the certificate of Fire Prevention (number certificate 31561, 27/10/2021, Fire Brigade of Ancona)

There are 184 fire extinguishers, 93 hydrants (of which 77 Uni45, 16 Uni 70), 3 sprinkler systems, inert gas system for Server Room, emergency doors, fire alarm system and adequate emergency lighting system. More, there are Fire alarm devices and emergency maps as required by Ministerial decree 10/03/1998 and by President decree 37/1998.

Fire drills are managed once/year (last one 20/10/2021).

Company Document for risk assessment is in revision 23 of 3/5/2021. Most important risks are from machine using, noise, repetitive movements.

There are available and complete 15 first aid boxes.

Workers have access to toilet facilities (segregated for gender, clean) and to potable water.

Workplace is suitable and comfortable for workers.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Health protocol of company doctor, 6/2021 Last health report (30June 2021)



Last Health and Safety Meeting. 13/7/2021

Training for fire fighters, 17/5/2022, worker A.T., Consass srl , expiring date 5/2026

Training for first aiders, worker D.C. 9,16,23/5/2022, Giuseppe Olivetti as trainer, expiring date 4/2025

Last training for forklift drivers, A.L., 23/5/2022, CPT (expiring date 2025)

Last refreshment training for Security Workers 'representative 24/2/2022, Sogesi srl

Last refreshment training for all workers in Trecastelli (2/5/2022)

Document of risk assessment (3/5/2021)

Last maintenance of extinguishers (PALLOTTINI ANTINCENDIO SRL, 12 May 2022)

Emergency lights maintenance (Paolini & Balzani, 27/5/2022)

Check on fire alarm, PALLOTTINI ANTINCENDIO SRL, 18 May 2022

Last check on group of fire pump pressurization, , PALLOTTINI ANTINCENDIO SRL, April 2022

Last maintenance of forklift, number HYSTER NUMBER J2.oxn, a935B08400v, 10/5/2022

Certificate of Fire Prevention (number certificate 31561, 27/10/2021, Fire Brigade of Ancona)

MSDS of chemical LS310 (detergent), 2BM SRL, 29/7/2020

Interviews with management

Site tour

Emergency plan, 7/7/2020

Last fire drill, 20/10/2021

Last check of first aid boxes (Farmaregno srl, 27/5/2022)

Last check of ground (29/6/2021, Arpam)

Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe

Any other comments:

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	<ul> <li>Yes</li> <li>No</li> <li>A1Details: inside document of risk assessment (3/5/2021)</li> </ul>
B: Are the policies included in workers' manuals?	Yes  No B1Details: are annexed in hiring letter given to workers
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☑ No C1Details: none
D: Are visitors to the site informed on H&S and provided with personal protective equipment	<ul><li>✓ Yes</li><li>☐ No</li><li>D1Details: auditor was given vocal information</li></ul>
E: Is a medical room or medical facility provided for workers?	Yes     □ No     No



If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1Details: medical facilities and room
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	<ul><li>Yes</li><li>No</li><li>F1Details: 86 first aiders</li></ul>
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ☑ No ☑ Details: N/A
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	<ul> <li>Yes</li> <li>No</li> <li>H1Details: such space is inside personal locker available for each worker</li> </ul>
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	☐ No  ☐ No  ☐ Property of the content of the cont
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	<ul> <li>✓ Yes</li> <li>☐ No</li> <li>J1Please describe:</li> <li>Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe</li> </ul>
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	<ul> <li>Yes</li> <li>No</li> <li>K1 Please describe</li> <li>Usability certificate (last permission 8594), 11/11/2003, Comune di Ripe</li> </ul>



Non–compliance: Nil		
Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement		
Recommended corrective action:		
2. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:		
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation: //		
Observation: //		
Observation: //		
Observation: // Description of observation:	Objective evidence observed:	
Description of observation:		
Description of observation:  Local law or ETI requirement:		
Description of observation:  Local law or ETI requirement:		
Description of observation:  Local law or ETI requirement:		



#### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

There is informal procedure for checking ages of workers at application stage, and this includes checking ID's, however, this is not written down, and there are no formal checks of validity of ID's.

Once workers have joined their original ID's are copied and given back to them whilst copies only are kept in their personnel file.

Checks of all worker's files showed that the youngest worker present is 19 years old

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Personnel files of all workers (see checks done for clause 1 'employment freely chosen')
- Latest list of employees

Any other comments:

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	19 (worker M.D.G., born on 17/12/2002)
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0 %
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	☐ Yes ☐ No If YES give details NA



Non–compliance: Nil	
1. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	
2. <b>Description of non-compliance:</b> NC against ETI  NC against Local Law  NC against customer code:	
Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: //	
	Ohio albus suideness
Description of observation:	Objective evidence observed:
Local law or ETI requirement:	
Comments:	
Good Examples observed: None	
Description of Good Example (GE):	Objective Evidence Observed:



## 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

#### ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

The company enforces the provisions of the Collective Bargaining Agreement of reference (CBA for Paper making Industries) which is available to workers.

Wages paid meet legal table (CBA) and unjustified deductions and deductions are not applied on wages.

Working hours are recorded with mobile signature sheets.

All workers, except one, are permanent workers.)

The local legal minimum wage by CBA is 1.548,84 €/month.

Lowest wage paid by facility is of €1.548,84 (€8,95/h)

All workers' wages were calculated by monthly rate.

All workers are paid on 10th of each month by bank transfer and each worker is given a pay slip and signed for their wages.

For overtime work are given premium according national collective agreement (30% overtime/hour). Document review of payroll and employee wage records showed that all workers had social insurance deducted and paid for pension, unemployment, maternity, sickness and injury. All workers had deductions made for injury insurance and personal income tax.

Wages have been recorded according to documents checked.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Worker interview

Payroll records of 3 months (in particular months of November 2021, January 2022, April 2022) Record of regular payment of social securities (number INAIL 33164362, 25/5/2022, expiring date 22/9/2022)



Non–compliance: nil	
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement:	
Recommended corrective action:	
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:	
Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: //	
Description of observation:	Objective evidence
Local law or ETI requirement:	observed:
Comments:	
Good Examples observed: 1	
Description of Good Example (GE):	Objective Evidence Observed:
Organization pays all workers wages higher than that required by CBA applied	Payrolls checked

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours:	Legal	A1: 40	A2:
	maximum:	hours/week	⊠ Yes



(Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	40hours/week		No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 250 hours/year (no limit maximum hour per week or per month)	B1: 26,5 h/month, 11/week, 2 h/day (worker P.A, January 2022)	B2: ☑ Yes ☐ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: €1.548,84 (€ 8,95/h)	C1: €1.548,84 (€ 8,95/h	C2:  Yes  No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 30% overtime daily	D1: 30% overtime daily;	D2: ⊠ Yes □ No
Wages	analysis:		
	n to Key Information,	1	

<u>(Clic</u>	Wages analy ck here to return to Ke	
A: Were accurate records shown at the first request?	∑ Yes □ No	
A1: If <b>No</b> , why not?		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 payrolls and bu January 2022, Api	udge records for 3 months (November 2021, ril 2022)
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	⊠ Yes □ No	C1: If <b>Yes</b> , please give details:  Collective agreement provides different contract levels according to the declaration for the tasks to which are used as workers For istance: € 8.95/h for D2 level (€ 1548,84/month) 9,47€/h for D1 level (€ 1638,31/month), 9,82€ for C3 level (€ 1710,97/month),€ 10,65 for C2 level (€ 1842,45/month), € 11,39 for C1 level (€ 1.970,47/month), € 11,88 for C1S (€ 2.055,24/month), €12,66 for B2 level (€ 2.190,18/month), €13,93 for B1 level (€2.409, 89/month)
D: If there are different legal minimum grades, are all workers graded and paid correctly?	∑ Yes □ No □ N/A	D1: If <b>No</b> , please give details:



E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below I min Meet Above	egal		ctual wages found: Note: full time please state hour / week / month etc. 3,95/h)
F: Please indicate the breakdown of workforce per earnings:	F2: _0%	of work	xforce earning	under minimum wage minimum wage ng above minimum wage
G: Bonus Scheme found: Please specify details:		of emp		I time, temp, etc.) and please ek /month etc.
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insu	rance:	pension, unem	ployment, personal income tax.
I: Have these deductions been made?	⊠ Yes □ No	I1: Please list all deductions that have been made.		Social insurance: pension, unemployment, personal income tax     Please describe:
		dedu	ase list all ctions that <b>not</b> been	1. /// 2. //// Please describe:
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	Yes No		☐ Isolate	ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)		_	etails: from inter time worked	views with workers emerged that
M: Is there a defined living wage:	☐ Yes ⊠ No			



This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	M1: Please specify amount/time:
M2: If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage ☐ Figures provided by Unions ☐ Living Wage Foundation UK ☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation Other – please give details:
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: review is made just according renewal of CBA agreed by National Union (wage of Cba takes counts of basic needs of workers and discretionary income, in Italy)
O: Are workers paid in a timely manner in line with local law?	⊠ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: from payroll checked, emerged that to equal work it is given equal rates
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:



# 6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Through employees' interview, overtime is sometimes required.

Rest day so as holidays periods are enjoyed

Time records are through budge machine (biometric system).

There are 3 shifts for almost workers: 6-14, 14-22, 22-06.

Administrative employees and warehouser have daily working hours (from 8 to 17 with 1 lunch break off).

All workers are full time, except 10 female employees.

From interviews with employees revealed no weaknesses.

Records show that workers have at least 1 day off per week. Minimum wage, overtime wage and working hours could not be accurately verified due to, production records.

Workers referred to have flexibility in personal working hours according their personal needs.



Evidence examined – to support system description (Documents examined & relative renewal/expiry date where appropriate):  Details:  Employee interview -Management interview -Local and national laws - Budge records  Any other comments:	evant comments. Include
Non–compliance: None	
1. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:  Local law and/or ETI requirement:	Objective evidence observed: (where relevant please add photo numbers)
Recommended corrective action:	
2. Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:	
Local law and/or ETI requirement:	
Recommended corrective action:	
Observation: //	
Description of observation:  Local law or ETI requirement:	Objective evidence observed:



Comments:					
				<u>'</u>	
	Good	Examples	observed: nil		
Description of Good Exam	nple (GE):			Objecti Observe	ve Evidence ed:
	Please inclu	de time e.g	s' analysis . hour/week/month information)		
Systems & Processes					
A. What timekeeping systems are used: time card etc.	Describe: budge	machine			
B: Is sample size same as in wages section?	∑ Yes □ No B1: If no, please g	se give details			
C: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	workers o	, please give deto do NOT have stand s/employment ag ive details:	dard hours define	
D: Are there any other types of	☐ Yes ☑ No	D1: If YES	, please complete	e as appropriate:	
contracts/employment agreements used?		□ 0 hrs	□ Part time	☐ Variable hrs	Other
		If "Other"	", Please define:		
E. Do any standard/contracted	☐ Yes ☒ No	E1: If <b>yes</b> , and freq	please detail hou uency	urs, %, types of wo	rkers affected



working hours defined in contracts/employment agreements exceed 48 hours per week?		Please give details:
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law?  Yes  No
	Maximum numbe	er of days worked without a day off (in sample):
	6	
Standard/Contracted Ho	ours worked	
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes, % of workers & frequency:
H: Any local waivers/local law or permissions which allow averaging/annualised hours for this site?	☐ Yes ☑ No	H1: If yes, please give details:
Overtime Hours worked		
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 26,5 h/month, 11	: I/week, 2 h/day (worker P.A, January 2022)
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No	
K: Approximate percentage of total workers on highest overtime hours:	15%	
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Worker interviews.



Overtime Premiums				
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages:		
N: ls overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 15%/hour		
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other			
	O1: Please expla / CBA or Other	explain any checked boxes above e.g. detail of consolidated pay ther		
	N/A			
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify)			
complete the boxes where relevant.	P1: Please explai / CBA or other:	lain any checked boxes above e.g. detail of consolidated pay :		
	N/A			
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	Yes No Q1: If yes, please	e give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is	☐ Yes ☑ No			



exception rather n the rule.
---------------------------------



#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

There are 4 non-Italian workers, all temporary workers (migrant workers who obtained also Italian citizenship) and 21 workers with disability.

No worker was required to do the examination of the hepatitis B virus and HIV.

It not emerged discrimination in site practises based on sex and age

Equal salaries are paid for the same job and job grade increase for an employee is performed only based on specific criteria, such as professional skills, which are annually evaluated, recorded and discussed with employees. The employment procedure is implemented and decision for employment taken by managers together with HR responsible, based on personal skills.

There was no evidence of sexual harassment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- Last declaration of number of workers with disability
- Human resources procedure
- The hiring and termination procedure, leave application records and employee handbook.
- Payrolls
- Attendance records

Any other comments:

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:75% A2: Female_25%
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	None



C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	
Professional Development	
A: What type of training and development are available for workers?	H&S and quality issues
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes     ☐ No
	If no, please give details:



Non-compliance: None				
Description of non-compliance:  NC against ETI  NC against Local Law  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)			
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:				
Local law and/or ETI requirement:  Recommended corrective action:				
Observation: //				
Description of observation:	Objective evidence			
Local law or ETI requirement:	observed:			
Comments:				
Good Examples observed: nil				
Description of Good Example (GE):	Objective Evidence Observed:			



## 8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

#### ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

# Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

Majority	∕ ∩f	employ	299	are	recri	iited	hv	the	facto	rv c	directl	٧/
/VIQIOIII )	<i>y</i> Oi	CITIDIO	-	ai c		лиси	$\sim$	1110	IUCIU	1 Y \	コロししロ	ν.

All workers hired directly by factory are permanent

2 apprentice workers are hired. No home worker was identified by the auditors.

All workers had received a signed labour contract.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

D	е	†(	а	il	S

- Labour contracts of workers A.O. (28/12/2021), F.S. (23/5/2022)

Any other comments:



Non-compliance: none				
Description of non-compliance:     NC against ETI		☐ NC against customer	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI requirement:				
Recommended corrective action:				
2. Description of non-compliance:  NC against ETI NC against code:		□ NC against customer		
Local law and/or ETI requirement:				
Recommended corrective action:				
	Obser	rvation: //		
Description of observation:			Objective evidence	
Local law or ETI requirement:			observed:	
Comments:				
	Good Examp	les observed: nil		
Description of Good Example (GE)	:		Objective Evidence Observed:	
Responsible Recruitment				
All Workers				
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul><li></li></ul>			

A1: If any are unchecked, please describe finding and specific



	category(ies) of workers affected:					
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe affected:	No B1: If yes, please describe details and specific category(ies) of workers				
C: If yes, check all that apply:	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – C1: If other, please give details:					
D: If any checked, give details:	NA					
country of which they are not a natio		s been engaged in a remunerated activity in a nas purposely migrated on a temporary basis to e in a remunerated activity				
A: Type of work undertaken by migrant workers:	Workers in production	Workers in production department				
B: Please give details about recruitment agencies for migrant workers:	AGENCIES USED FOR  B2: Total number of (	n country recruitment agencies) used: NO THAT outside of local country) recruitment GENCIES USED FOR THAT				
C: Are migrant workers' voluntary deductions (such as for remittance confirmed in writing by the worker is evidence of the transaction supp by the facility to the worker?	and C1: Please describe	C2: Observations: no deductions made for migrant except tax and social securities (as for local workers)				



D: Are Any migrant workers in skilled, technical, or management roles	res No If yes, number and example of roles:
-----------------------------------------------------------------------	---------------------------------------------------

# **NON-EMPLOYEE WORKERS**

Recruitment Fees:	
A: Are there any fees?	☐ Yes
	No No
B: If yes, check all that apply:	Recruitment / hiring fees  Service fees  Application costs  Recommendation fees  Placement fees  Administrative, overhead or processing fees  Skills tests  Certifications  Medical screenings  Passports/ID's  Work / resident permits  Birth certificates  Police clearance fees  Any transportation and lodging costs after employment offer  Any transport costs between work place and home  Any relocation costs after commencement of employment  New hire training / orientation fees  Medical exam fees  Deposit bonds or other deposits  Any other non-monetary assets  Other  B1 – If other, please give details:
C: If any checked, give details:	//

Agency Workers (if applicable)  (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)					
A: Number of agencies used (average):	A1: Names if available: Gigroup, Agenzia più				
B: Were agency workers' age / pay / hours included within the scope of this audit?	∑ Yes □ No				



C: Were sufficient documents for agency workers available for review?	Yes       No     No					
D: Is there a legal contract / agreement with all agencies?	∑ Yes □ No					
	D1: Please give details: VIEWED AGREEMENT with Agenzia Più, 5/5/202, worker A.A.					
E: Does the site have a system for checking labour standards of agencies?	Yes       □ No     No					
If yes, please give details.	E1: Please give details: checked Ministerial Authorization number 13/001028/MA004, 14/7/20211 of Agency Agenzia Più					
	Contractors: nerally individuals who supply several workers to a site. Usually the contractors ne workers are paid by the contractor. Common terms include, gang bosses, labor provider,					
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:					
B: If <b>Yes</b> , how many workers supplied by contractors?						
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding:					
D: If <b>Yes</b> , please give evidence for contractor workers being paid per lo	ıw:					



# 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

# **Current systems:**

No subcontractors are used in the site. There are not contractors in site

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

| Process Subcontracted | Process 1 | Process 2 |
| Name of factory | Address |

Process Subcontracted	Process 3	Process 4
Name of factory		
Address		

Process Subcontracted	Process 5	Process 6
Name of factory		
Address		

Det	$\sim$ 1	ıc.
DCI	Qι	ı.



Non-compliance: None			
1. Description of non-compliance:  NC against ETI/Additional Eleme  NC against customer code:	ents NC against Local Law	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI /Additional Ele	ements requirement:		
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI/Additional Eleme  NC against customer code:	ents NC against Local Law		
Local law and/or ETI requirement:			
Recommended corrective action:			
	Observation: //		
Description of alcomorbion	Observation. //		
Description of observation:		Objective evidence observed:	
Local law or ETI/Additional element	ts requirement:		
Comments:			
	Good Examples observed: nil		
Description of Good Example (GE):		Objective Evidence Observed:	
Summary of sub-contracting - if applicable  Not Applicable please x			
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to	Yes No A1: Please describe:		



identify possible unrecorded work or undeclared sub-contracting				
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise details:			
C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise d	etails:		
E: What checks are in place to ensure no child labour is being used and work is safe?				
Summary of homeworking – if applicable  Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	☐ Yes☐ No A1: If <b>Yes</b> , summarise details:			
B: Number of homeworkers	B1: Male:	B2: Female	<b>:</b> :	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If throu agents:	gh agents, number of
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	☐ Yes☐ No G1: Please give details:			
H: Are full records of homeworkers available at the site?	Yes No			



# 9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

## ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	<ul><li>         ∑ Yes</li><li>         □ No</li><li>A1: Please give details: 1 suggestion box</li></ul>
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Yes
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Complaint and suggestion box
D: Which of the following groups is there a grievance mechanism in place for?	₩ Workers     Communities     Suppliers     Other  D1: Please give details: workers have available such suggestion box
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	<ul><li></li></ul>
G: Is there a published and transparent disciplinary procedure?	☐ Yes ☐ No G1: If no, please explain



Any other comments: //

X Yes  ☐ No  H1: If no, please give details
Yes No 1: If yes, please give details
tems and Evidence Examined icies and written procedures in conjunction with relevant managers, to are currently in place e.g. record what policies are in place, what relevant the management of this item of the code. Evidence checked should detail broad evidence shown to support the systems.
ry management had established a disciplinary procedure for ablished by CBA applied (which included oral warning, ries (6 in 2022, all written warnings) are aware of the disciplinary procedure but that they not compliant against company. The not observed any penalties for employees. At the have a good relationship with management They declared anytime they need to. During the audit was not noticed any enalties or another not ethical attitude from the attal/physical coercion or intimidation were reported cription (Documents examined & relevant comments. Include 14/4/2022 (deductions of 3 hours from wage)  internal ed esternal, rev 5, 11/1/2019



Non-compliance: none			
Description of non-compliance:      NC against ETI     NC against Local Law     NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI requirement:			
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:			
Local law and/or ETI requirement:			
Recommended corrective action:			
Observation: //			
Description of observation:	Objective evidence observed:		
Local law or ETI requirement:			
Comments:			
Good Examples observed: nil			
Description of Good Example (GE):	Objective Evidence Observed:		



## 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

## **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.
10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

# **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

Per document review, factory management representation and worker interview, it emerged that are in force 4 migrant workers who have obtained Italian citizenship, all hired by temporary agency.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details: Interview with 1 non-Italian worker

Any other comments: //



Non-compliance: none			
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)		
Local law and/or ETI /Additional Elements requirement:	dad p.13.5		
Recommended corrective action:			
2. Description of non-compliance:  NC against ETI/Additional Elements  NC against customer code:  Local law and/or ETI/Additional Elements requirement:			
Recommended corrective action:			
Observation: //	Т		
Description of observation:	Objective evidence observed:		
Local law or ETI/Additional Elements requirement:	observed.		
Comments:			
	1		
Good examples observed: nil			
Description of Good Example (GE):	Objective Evidence Observed:		



#### 10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

## **B.4. Compliance Requirements**

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4–pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

## **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

All factory facilities are kept in a proper way. Environment authorization available for the factory. Environmental impacts are from air emission, water discharge (just civil water discharge; industrial water wastes are collected to third part external company), waste.

For all these impact it are available single authorizations and one unique environmental authorization (AUA)

Company management system is certified as conform to ISO14001:2015

For all types of waste contracts with authorized companies are available. Selective collection of waste is ensured and personnel are trained, according to the law.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



## Details:

- Evidence of declaration of waste produced in 2021 (MUD2021-AN-0000105-00011), 5/5/2022
- Declaration of Unique environmental authorization AUA, number 28109, 24/3/2022, SUAP Unione dei Comuni Le Terre della Marca Senone
- Last check on emission (report of 25/5/2022, Centro assistenza ecologica)

Non-compliance: none			
1. Description of non-compliance:  NC against ETI/Additional Elements  NC against customer code:	□ NC against Local	Objective evidence observed: (where relevant please add photo numbers)	
Local law and/or ETI/Additional Elements re	quirement:		
Recommended corrective action:			
2. Description of non–compliance:  NC against ETI/Additional Elements  NC against customer code:	□ NC against Local		
Local law and/or ETI/Additional elements re	quirement:		
Recommended corrective action:			
	Observation: //		
Description of observation:		Objective evidence observed:	
Local law or ETI/Additional elements require	ements:	observed.	
Comments:			
Good examples observed: nil			
Description of Good Example (GE):		Objective Evidence Observed:	





Environmental Analysis (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)			
A: Is there a manager responsible for Environmental issues (Name and Position):	Giovanni Bordi, environmental manager		
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	∑ Yes		
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	Yes No C1: Please give details: Iso 14001: 2015, number certificate H13675, SQS, 22/9/2020, expiring date 21/9/2023		
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No D1: If yes, is it publicly available? Environmental policy, rev 3, 15/3/2018(affixed in noticeboard)		
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	Yes No E1: Please give details: improvement plan, rev 1, 30/7/2021		
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	☐ Yes ⊠ No		
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details.  (For guidance, please see Measurement criteria)	Yes No G1: Please give details: CERTIFICATION FSC, NUMBER SGS CH-COC-006704, EXPIRING, 13/8/2020, expiring date 14/7/2024 CERTIFICATION BRC, NUMBER AA, 32205, SQS, 18/10/2021, EXPIRING DATE 18/10/2022		
H: Have all legally required permits been shown? Please gives details.	Yes No H1: Please give details: Business number: AN-95990 (Chamber of commerce of Ancona) Tax number: 00892320425 Declaration of Unique environmental authorization AUA, number 28109, 24/3/2022, SUAP Unione dei Comuni Le Terre della Marca Senone		
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A  11: Please give details: INSIDE ENVIRONMENTAL  MANAGEMENT SYSTEM DOCUMENTS (procedure  P19)		
J: Is there a system for managing client's requirements and legislation in the destination	☐ Yes    ☐ No     ☐ No     ☐ Yes    ☐ No     ☐ No		



countries regarding environmental and chemical issues?		
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	Yes No K1: Please give details: Replacement neon lights with LED lights IN PRINTING DEPARTMENT	
L: Facility has evidence of waste recycling and is monitoring volume of waste that is recycled.	∑ Yes ☐ No L1: Please give details: INS RIEXAM, 30/7/2021	IDE MANAGEMENT
M: Does the facility have a system in place for accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	∑ Yes ☐ No M1: Please give details: IN RIEXAM, 30/7/2021	SIDE MANAGEMENT
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	☐ Yes ☐ No N1: Please give details: I inside application named SAP that established a rating for each supplier	
Usage/Discharge analysis		
Criteria	Previous year: Please state period: 2020	Current Year: Please state period: 2021
Electricity Usage: Kw/hrs	8.740.117	8.780.482
Renewable Energy Usage: Kw/hrs	437.000	439.000
Gas Usage: Kw/hrs	646.394 m3	674.626 m3
Has site completed any carbon Footprint Analysis?	☐ Yes ⊠ No	☐ Yes ☒ No
If <b>Yes</b> , please state result	//	//
Water Sources: Please list all sources e.g. lake, river, and local water authority.	<ul> <li>Local water authority (VIVA SERVIZI SPA)</li> <li>•</li> </ul>	<ul> <li>Local water authority (VIVA SERVIZI SPA)</li> <li>•</li> <li>•</li> </ul>
Water Volume Used: (m³)	7.740 m3	7.250 m3
Water Discharged: Please list all receiving waters/recipients.	<ul><li>Public sewerage</li></ul>	Public sewerage



	•	•
Water Volume Discharged: (m³)	7.740 m3	7250 m3
Water Volume Recycled: (m³)	0	0
Total waste Produced (please state units)	7.373.622 kilos	6.810.343 kilos
Total hazardous waste Produced: (please state units)	59.301 kilos	57.140 kilos
Waste to Recycling: (please state units)	2.779.871 kilos	2.805.861 kilos
Waste to Landfill: (please state units)	0	0
Waste to other: (please give details and state units)	0	0
Total Product Produced (please state units)	879.000.000 bags	885.000.000 bags



#### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to summary of findings)

To be completed for a 4-Pillar SMETA Audit

## 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers.

10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

Fiorini has an Internal Regulation and an Ethical Policy with statements regarding conducting the business following ethical practices. The General Manager is responsible for maintaining the fair Business Practices as the company is quite small.

In the site, responsible of maintaining these practices is Mr Gionata Lacchè, HR Manager Has been implemented mod 71, RSGI, REV 0 which all suppliers have to sign as commitment to respect social responsibility

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Business number: AN-95990 (Chamber of commerce of Ancona)



Tax number: 00892320425 Ethic code, 7/4/2022, rev 04 Procedure about Complaint (procedura Gestione comunicazione interna ed esterna), 10/6/2019, mod 13 DRU mod 71, RSGI, REV 0 signed by CENTER SHQIPTARE ITALIA BERAT, 15/5/2022	
Any other comments:	
Non–compliance: Nil	
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:  NC against customer code:	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI/Additional Elements requirement:	
Recommended corrective action:	
2. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code:	
Local law and/or ETI/Additional elements requirement:	
Recommended corrective action:	
Observation: //	
Description of observation:	Objective evidence observed:
Local law or ETI/Additional elements requirement:	
Comments:	



Good examples observed: none		
Description of Good Example (GE):		Objective Evidence Observed:
	·	
A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?	<ul> <li>✓ Internal Policy</li> <li>✓ Policy for third parties including</li> <li>A1: Please give details: Ethic code</li> </ul>	
B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	☐ Yes     ☐ No  B1: Please give details: once whele periodically every 3 years	n workers are hired and
C: Is the policy updated on a regular (as needed) basis?	<ul><li>X Yes</li><li>No</li><li>C1: Please give details: every yea</li></ul>	r
D: Does the site require third parties including suppliers to complete their own business ethics training	☐ Yes     ☐ No  D1: Please give details: through mall suppliers have to sign as commercesponsibility	



Other findings

## Other Findings Outside the Scope of the Code

None

### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

///





# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.

profection.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
<ul> <li>O.A. Guidance for Observations</li> <li>O.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.</li> <li>O.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights</li> <li>O.A.3 Businesses shall identify their stakeholders and salient issues.</li> <li>O.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.</li> <li>O.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.</li> <li>O.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.</li> </ul>	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.	



0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.	
ETI 1. Forced Labour	ETI 1. Forced Labour
1.1 There is no forced, bonded or involuntary prison labour. 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.  2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.  2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.  2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.  3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.  3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.	



3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.  3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.  ETI 4. Child labour shall not be used  4.1 There shall be no new recruitment of child labour.	ETI 4. Child labour shall not be used
<ul> <li>4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.</li> <li>4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.</li> <li>4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.</li> </ul>	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.  5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.  5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
<ul> <li>6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.</li> <li>6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.</li> </ul>	



- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
    The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

# ETI 7. No discrimination is practised

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### ETI 8. Regular employment is provided

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or

#### ETI 7. No discrimination is practised

ETI 8. Regular employment is provided



provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.  Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.  8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.  8.5 Employment agencies must only supply workers registered with them.  8.6 Workers pay no recruitment fee at any stage of the recruitment process.  8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.	
8A: Sub-Contracting and Homeworking	8A: Sub-Contracting and Homeworking
8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.	
ETI 9. No harsh or inhumane treatment is allowed	ETI 9. No harsh or inhumane treatment is allowed
9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.  Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers	
40.00	
10. Other Issue areas: 10A: Entitlement to Work and Immigration	



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements  10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.  10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.  10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements  10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.  10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.  10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).  10B4.7 Businesses shall make continuous improvements in their environmental performance.  10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation  10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.  B4. Guidance for Observations  10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.  10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.	
Business Practices Section	



#### 10C. Compliance Requirements

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# **Photo Form**







Notice board

Lockers

Extinguisher







Emergency door

Workplace

Emergency map







Hydrant/extinguisher



Workplace









MSDS Complaint box Budge machine







Security warnings

Electrical workshop

Workplace (goods moving dep)







Automatic warehouse

Sprinkler system

Workplace









Complaint box

First aid box

Workplace







Raw materials warehouse

Emergency exit

Forklift charging station







Union noticeboard

Lockers

External









Toilette

Fire detection system

Safe collecting point





For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

# Click here for Buyer (A) & Buyer/Supplier (A/B) members:

 $http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5Iw\_3d\_3d$ 

### Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d

#### **Click here for Auditors:**

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